



**PULSE FACILITIES  
CODE OF CONDUCT**

**2022**

# Welcome to Bingara Gorge

On behalf of the Bingara Gorge Community and Precinct Associations, we would like to welcome you to Bingara Gorge. For the peaceful enjoyment of all who use the facilities at Bingara Gorge, we ask that all Pulse Access Card holders, as well as their families and guests, abide by the Codes of Conduct contained in this booklet. The Pulse Facilities include a gym, a lap pool, multipurpose fun pool, children's splash pool, two tennis courts, basketball hoops, and playground. The Pulse Facilities are for the use and enjoyment of Owners on Title of the Community Association (including additional card holders and tenants).

## Community Levies

Access to the Gym and other Community facilities is dependent on residents being current with the payment of their Community Levies. At the Community's request, a system is in place to ensure this is monitored and upheld. Access cards are deactivated if a household is in arrears of their levies and residents must therefore keep levies up to date to avoid having access to the facilities blocked.

Communities staff will always refer residents to the appointed Community Manager if we are contacted about such matters. We also strongly advise that residents set up a direct debit system with the appointed levy collection agency or request that the appointed levy collection agency email you the invoice for the Community Fees instead of having them posted. For questions about your community levies, please contact 02 4630 8500 or email the Bingara Communities team at [communities@bingara.net.au](mailto:communities@bingara.net.au)

## Guests of Residents

Residents and their guests have access to the Pulse swimming pools, tennis courts and lawn. In general, this is limited to 5 guests for each household subject to the venue capacity at the time of use. Residents may invite more than 5 guests if they first notify, and obtain approval from the Community Manager. Visiting family members, guests or friends who do not permanently live in your household and cannot provide proof of residency are not entitled to receive an access card.

## General Rules

All residents have a right to the peaceful enjoyment of all the Pulse facilities. All residents who use the facilities are required to comply with the general Code of Conduct and to the more detailed Codes of Conduct that apply to specific facilities. The right to use the facilities has been granted on the condition that users comply with this Code of Conduct. The Bingara Gorge Community Association reserves the right to cancel or suspend a resident's right to access and use the facilities, temporarily or indefinitely, if the Code of Conduct is breached.

## Activities

All activities held at the Pulse facilities are for resident participation only. Up to 5 guests of residents are able to utilise the pool and court facilities subject to the venue capacity at the time of use while in the presence of a resident Pulse card holder.

# Pulse Access Cards

All residents of Bingara Gorge, aged 14 years and older, wishing to use the facilities will be issued with an access card after they have completed a facilities tour and induction by Bingara Gorge Communities staff. Access cards are issued to individuals and are non-transferable between family members, friends or other individuals.

## There are 2 types of access cards:

### UNRESTRICTED

This card is issued to residents who are 16 years of age and older, who have registered to use the gym. It provides access to all Pulse facilities.

### YOUTH CARD

This card is issued to residents who are 14 to 15 years of age and is linked to the card of an adult resident who accepts responsibility for the child. This card is for identification purposes and only provides access to the Pulse tennis courts.

## ADDITIONAL CARDHOLDERS

Each property in Bingara Gorge is entitled to have a Pulse access card allocated to each listed owner and 4 additional individuals which may include additional eligible family members residing at the property. The maximum amount of cardholders would remain applicable for properties with 1 or multiple dwellings unless approved by the Community Association.

## LOST OR EXPIRED ACCESS CARDS

Initial access cards are issued free of charge. Residents who have lost their access card can obtain a replacement card which will incur a \$5.00 fee.

Anyone aged 16 years or older must show proof of residency to get a new card.

Children aged 14 -15 years will need to show either their student ID card, parent/guardian Medicare card, along with the parent's driver's license showing their Bingara Gorge address.

Anyone found in possession of another residents card will be asked to surrender their card to a Security or Bingara Communities staff member and access may be revoked.

**Please note:** that replacement cards can only be issued to residents who are up to date with their community fees.



# General Rules

## The General Code of Conduct

1. Residents and guests have the right to the peaceful enjoyment of the facilities.
2. Conduct that does, or has the potential to disrupt, harass, cause offence to, threaten or intimidate any other user of the facilities or staff is not permitted.
3. Offensive language is not permitted whilst using any of the Pulse facilities.
4. Conduct that vilifies any person on the grounds of race, religion, ethnicity, gender, sexual orientation or physical appearance is not permitted.
5. Being intoxicated is not permitted in and around the Pulse Facilities areas. Any resident or guest who is intoxicated will be asked to leave the premises.
6. All users are required to comply with rules that apply to the specific facilities and to any direction given by any Security or Bingara Communities staff member.
7. Residents are responsible for the behaviour of their guests and children.
8. Smoking is strictly prohibited in all indoor and outdoor areas except designated smoking areas.
9. Residents and guests must treat the facilities, staff and other users with courtesy and respect at all times.
10. Your resident access card must be used at each visit to the Pulse Facilities to gain access and must also be presented on request by a Security or Bingara Communities staff member.
11. Conduct that does, or may cause danger to persons or property is not permitted.
12. Skateboards, rollerblades, bicycles and scooters are not permitted in or on any of the Community premises.
13. Full-time supervision of facilities and residents is not provided by Security or Bingara Communities staff and the facilities are to be used at the residents' own risk.
14. Residents are responsible for their own personal belongings. Lost property of any value or significance will be kept at reception for residents to collect, but will be disposed of regularly.
15. All areas must be left clean and tidy after use or a cleaning fee may be charged.
16. Video surveillance is in use at all times within and around the Pulse facilities.
17. Rude or aggressive behaviour towards any member of Security or Bingara Communities staff will not be tolerated whilst using the Pulse Facilities. The Community Association reserves the right to immediately cancel or suspend your Pulse Facilities access due to behaviour that is considered to be threatening, disturbs other gym users or results in damage to equipment or property.
18. The Code of Conduct and additional rules relating to the use of the facilities are published on the Bingara Living website.
19. The Community Association reserves the right to change these rules at their discretion, if needed, to ensure that residents continue to enjoy the facilities and that staff and residents are as safe as possible whilst using the facilities.

# Pulse Gym Conditions of Use

The Pulse Gym is equipped with a wide range of cardio equipment including treadmills, cross trainers, bicycles and rowing machines, most of which have personal monitors with access to live television. The Pulse Gym is for the exclusive use of Bingara Gorge residents only. The Pulse Gym is open from 5:00am to 11:00pm, 7 days a week, including public holidays.

- ◇ Towels must always be used in Pulse Gym. No towel – no train
- ◇ Residents must carry their access card and present it when asked by Security or staff
- ◇ Return and clean all equipment with disinfectant wipes provided after use.
- ◇ Use of lockers is encouraged - Please return keys provided by staff and empty out lockers after each use.
- ◇ Children younger than 14 years are not permitted in the Pulse Gym
- ◇ Persons 14-15 years old are permitted to use Pulse Gym only with an Unrestricted Cardholders Supervision (1:2 adult to child supervision ratio unless approved by the Strata/Building Manager).
- ◇ Food, non-sports related beverages, and glass items are prohibited.
- ◇ Smoking is prohibited
- ◇ Misuse of the emergency alarm is not permitted and will result in your Pulse card being cancelled
- ◇ All Pulse Gym users must be wearing fit for purpose gym attire:
  - Sports singlet, t-shirt, or crop top (Sports bras are to be covered with a singlet, shirt or crop top)
  - Shorts, pants or compression tights
  - Closed-toe athletic footwear (no thongs, sandals or floor marking shoes etc.)
  - Swimwear is not to be worn while using the gym equipment
- ◇ Scheduled group exercise classes have the priority in the Activity Room
- ◇ No heavy weights allowed in the Activity Room
- ◇ Dropping of heavy weights purposely is not permitted
- ◇ Safety bars must be in place when using Hammer Strength equipment
- ◇ The Community Association or its Managing Agent are not responsible for lost or stolen items.
- ◇ To prevent loss, damage or personal injury, do not wear jewellery during workouts
- ◇ Access to the Pulse gym is dependent on residents being current in their Community fee payments. Access will be revoked if in arrears of payment and can only be re-activated once fees are up to date.
- ◇ Anyone found to have let another person into the gym who isn't a resident or who hasn't got their card with them, will risk having their own access suspended or revoked

## Please note:

- ◇ Pulse Gym, and other Pulse Facilities, are monitored by camera surveillance
- ◇ Duress buttons are available in the gym should you be working out alone or feel unsafe.
- ◇ Please notify staff of any faulty or broken equipment.



## Pulse Pools

The Pulse Pools consist of three pools including splash pool, a fun pool and a lap pool and are for the exclusive use of Bingara Gorge residents, and their accompanying guests. The swimming pools at the Pulse Facilities are heated to a minimum temperature of 24 degrees (excluding winter months Jun—Aug), however the temperature of the pool can be affected by the ambient temperature, particularly in cooler weather.



- ◇ Glassware is not permitted inside the pool enclosure.
- ◇ Alcohol must not be taken into, or consumed within the pool enclosure
- ◇ No smoking
- ◇ Appropriate swimming attire must be worn at all times
- ◇ No Animals inside the pool enclosure, with the exception of certified service animals.
- ◇ Children, under 14 years of age, must be supervised at all times by an adult Pulse Card Holder.
- ◇ No more than 3 children can be under the supervision of one adult, unless they are of the same immediate family (i.e. biological parent, adopted or appointed parent/guardian).
- ◇ No diving, running, climbing walls, swearing or skylarking is permitted within the pool enclosure
- ◇ The lifesaving equipment is for emergency use only.
- ◇ The gates are not to be tampered with, including holding the gate open with an object.
- ◇ Lap swimmers have right of access while swimming in the lap pool. Recreational swimmers are asked to vacate the lap pool for anyone wishing to swim laps.
- ◇ Residents are asked to be respectful and considerate of others who may also be in the vicinity.
- ◇ Vulgar behaviour will not be tolerated.
- ◇ There is a zero tolerance policy for rule breaching and abusive behaviour
- ◇ Bombing and excessive splashing are not permitted
- ◇ Hard balls such as tennis balls, soccer balls, volleyballs, as well as large inflatable items are not permitted to be used in the pool due to safety reasons. Smaller kick boards, noodles and toddler inflatables, such as swim rings, can be used in the pool for the purpose with which they were designed

The Pulse Pools opening hours vary throughout the year in conjunction with daylight savings. Pulse Pools **open at 6:00am, and close at 5:30 in winter, and at the latest time of 8:00pm in the height of summer.**

For current opening hours please visit our website [www.bingaraliving.com.au](http://www.bingaraliving.com.au)

## Pulse Playground

The Pulse Playground located at the Pulse Facilities is for the use of residents and their guests, limited to 5 guests per household.. The playground features multiple swings, slides and a sand pit area in a bush setting. The playground opening hours vary throughout the year in conjunction with daylight savings, coinciding with the Pulse Pools.

- ◇ Glassware and glass bottles are not permitted
- ◇ No alcohol.
- ◇ No Smoking.
- ◇ Children under 14 years of age, must be supervised at all times by an adult Pulse Card Holder.
- ◇ The gates are not to be tampered with, including holding the gate open with an object.
- ◇ Playground equipment is to be used in the way for which it was designed.
- ◇ No Animals are permitted with the exception of certified service animals.



## Pulse Tennis Courts

Bingara Gorge has two tennis courts, with one court being combined with two Basketball Hoops. The courts are open from **6:00am to 9:00pm, 7 days a week**.

The court facilities, may be booked by calling reception or online through the Bingara Living website. Residents are encouraged to book, however if the courts are not in use residents may access them.

Tennis racquets and basketballs can be hired from the Golf Shop where tennis balls can also be purchased. Lights are turned on and off every night by Security staff.



- ◇ Food, drinks (except for water) and glassware are not permitted to be taken onto the courts
- ◇ Alcohol must not be taken into, or consumed within the basketball court area
- ◇ No smoking
- ◇ Suitable attire, including a shirt, must be worn at all times
- ◇ No Animals inside the tennis court area, with the exception of certified service animals.
- ◇ Children, under 14 years of age, must be supervised at all times by an adult Pulse Card Holder.
- ◇ The courts are for tennis or basketball play only. Improper use of the equipment or courts is not permitted.
- ◇ No bikes, scooters, skateboards or other transport sporting equipment are to be ridden on the tennis courts.
- ◇ Residents are asked to be respectful and considerate of others who may also be in the vicinity.
- ◇ Vulgar behaviour will not be tolerated.
- ◇ There is a zero tolerance policy for rule breaching and abusive behaviour
- ◇ Residents who have made bookings to use the facilities will have priority use

For more information about on the Pulse Tennis Courts or to make a booking please visit our website [www.bingaraliving.com.au](http://www.bingaraliving.com.au)



# Q&A and Terms of Use

## **What is my Pulse Access Card?**

Your Pulse Access Card will provide you access to the Pulse Facilities. The information contained on your card is your name, photo and card number.

Your Pulse Access card is considered as your proof of residency to use the facilities at Bingara Gorge. Security Patrol Guards or Staff may ask to check your Pulse Access card at any time while you are using the facilities. If you do not have your card, and are not with another cardholder, or you are using another person's card, you will be asked to leave the facility and your own card may be suspended and or cancelled.

## **How do I use my Pulse Access Card?**

Your Pulse Access Card will open the doors of the Pulse Facilities when you swipe your card at the proximity readers located at selected entrances.

## **Can someone else use my card to access the facilities?**

Your card is not transferrable, meaning you cannot give your card to another person to have access to and use of the facilities, including your children. Providing your card to a third party may result in your access being suspended and or cancelled.

## **How many cards can I have?**

There is a card limit of one card per Owner on Title of a property. Up to four additional cards per property can be requested upon completion of a Pulse application and paying the nominal fee of \$5.00 per card. Additional card holders must reside at the registered Titled Owner's principle place of residence and provide proof of residency and identification (i.e. drivers licence). Each situation is different, please contact our staff who can assist you with any further questions.

## **How much do the cards cost?**

Owners on Title will receive one free card each. Each additional card is \$5.00 each, and tenanted property cards \$5.00 each. Faulty cards may be replaced free of charge upon the return of the faulty card.

If you have lost or suspected your card to be stolen, please contact the Community Managers immediately. Your card will be deactivated for security purposes. If you find your card, you can have it reactivated for no charge. You may request a new card for which there is a replacement fee of \$5.00 per card.

## **I have children, can they have a Pulse Access Card?**

Children aged 16 years and older can apply for their own card, this will be considered an additional card. Until they reach the age of 18 years old this card holder will not be able to supervise younger children, or be able to bring a guest to the facility.

Children under 14-15 years are required to be accompanied and be in the control of a responsible adult at all times whilst using the Pulse Gym. Children 14-15 years may access the playground, courts and pool facilities unaccompanied. No more than three children under the age of 14 may be under the supervision of one adult while using the pool area (where the children are not the children of the adult supervising). The parent or guardian must be a Pulse Cardholder, and over the age of 18 years.

Children younger than 14 years are not permitted in the Gym, unless entering or exiting the Studio Classroom. Persons 14-15 years old are permitted to use Pulse Gym only with Adult Pulse Cardholder Supervision.

## **Does my card automatically give me access to Bingara Gorge Golf Course?**

Bingara Gorge Golf is owned by Metro Property Development, the developer. Currently registered owners of lots in Bingara Gorge have gifted access to the golf course from Metro Property Development. This may change in the future and at the discretion of Metro Property Development. You may use your Pulse Access card as proof of residency at the Golf Shop.

## **Can I bring my animals to Pulse facilities?**

Pulse Facilities is an animal free area, with the exemption of Assistance Animals. However, if you are on a walk, and you need to use the facilities, pets may be left secured outside for a short period. No pets are allowed in the buildings, pool, playground or tennis court enclosures, with the exemption of Assistance Animals.

## **Can Pulse facilities be used or hired for private functions, events and birthday parties?**

The Pulse lawn is available for private functions however cannot be exclusively booked and must remain available for all residents to use if they choose. Please speak to Communities Staff regarding use of the grassed quadrangle for any events and complete a booking form.

## **Can I smoke in or around Pulse Facilities?**

Pulse Facilities are smoke free. Smokers are asked to move to the car park or speak with staff who will direct you to the designated smoking area.



# Important Information

## Code of Conduct Breaches

Your Pulse Access Card and access to the Pulse Facilities may be suspended without prior notice at any time, if you fail to comply with any of the Conditions of Use. Bingara Gorge Security or the Community Association have the right to confiscate your card or revoke access rights should any rules be breached. **Your Pulse Access Card may be suspended for a minimum of 7 days, without prior notice, at any time if you:**

- ◇ Fail to comply with the Conditions of Use;
- ◇ Have monies owing to the Community Association and or Precinct Association;
- ◇ Fail to comply with the Community Management Statement;
- ◇ Fail to comply with the Precinct Management Statement;
- ◇ Fail to comply with notices issued from or on behalf of the Community or Precinct Associations; and
- ◇ Display behaviour unbecoming of a user of the Pulse facilities.

If your Pulse Access is suspended, we will notify you in writing of the suspension as soon as possible. Please ensure you read all correspondence carefully. You may respond to a cancellation in writing. Suspension may be extended to the entire household at the discretion of management. Your card will be cancelled if you no longer own a property in Bingara Gorge or if a tenant, you move out of the Bingara Gorge estate.

## Definitions

**Adult** - Persons aged 18 years or older.

**Child** - Persons below the age of 16 years of age

**Guest**- Person brought to the facility accompanied by an Adult Pulse Card Holder, who does not live in the Bingara Gorge estate.

**Pulse Card Holder** - A person who is able to hold an access card due to them living in the Bingara Gorge estate upon identification proof, has filled in an application to receive their card, and is eligible to be able to use their card for access (i.e. they have not had their card suspended)

**Pulse Facilities** - Any and all facilities that form part of "Pulse". This includes, Administration, Pools, Playground, Tennis Courts and Quadrangle.

**Owner on Title** - Those who are named on the properties certificate of title as the owners of the property.

## Clublinks Contacts

Visit: 50 The Irons Drive, Wilton NSW 2571

Phone: 4630 8500 (menu option 2)  
Email: [communities@bingara.net.au](mailto:communities@bingara.net.au)  
Website: [www.bingaraliving.com.au](http://www.bingaraliving.com.au)

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